

# LEVIN SKYE J. ALIGWAY

Casili, Consolacion, Cebu | levinskyebenatiro@gmail.com | 09567724913 | levinskye.com

## PROFESSIONAL SUMMARY

---

Detail-oriented IT professional with 3+ years of experience in SQL (PostgreSQL, Oracle) and data analysis, specializing in data validation, reporting, and troubleshooting data-related issues. Proven ability to generate data insights, perform root cause analysis, and support data integrity across systems. Seeking to transition into a Data Engineer role by leveraging experience in data handling, pipelines, and system monitoring.

## WORK EXPERIENCE

---

**IT Support Engineer** | Kuehne + Nagel Global Services Inc. | September 2023 – Present

- Investigated and resolved data-related incidents using PostgreSQL and Oracle SQL, ensuring data accuracy and integrity across systems (e.g., SALOG, BPA).
- Generated custom reports and data extracts based on user requirements, supporting operational and business decision-making.
- Performed root cause analysis on data discrepancies and pipeline issues, collaborating with cross-functional teams to improve data reliability and system performance.

**Junior JavaScript Engineer** | Colnspect Philippines Inc. | July 2022 – July 2023

- Developed and integrated data-driven features using JavaScript, TypeScript, ReactJS, and Next.js, working with structured data from backend services.
- Utilized SQL (PostgreSQL/Oracle) for querying and managing application data, supporting backend functionality and optimization.
- Collaborated with Agile teams to design and implement data flow and API integrations, ensuring efficient data exchange between systems.

**Software QA Specialist Intern** | Colnspect Philippines Inc. | July 2021 – December 2021

- Conducted data validation and API testing using Postman and SQL queries to ensure consistency and accuracy of application data.
- Identified and documented defects related to data processing and integration, improving data quality and system stability.
- Supported testing of workflows involving data pipelines and system integrations, ensuring outputs aligned with business requirements.

## SKILLS

---

- **Data & Databases:** PostgreSQL, Oracle SQL, Data Querying, Data Validation, Data Analysis
- **Data Processing & Integration:** API Integration, Data Transformation, Data Flow Design
- **Reporting & Monitoring:** Report Generation, OpenSearch, Grafana
- **Programming & Scripting:** Python, JavaScript, TypeScript, Java, Flask
- **DevOps & Version Control:** Git, GitHub, GitLab, GitHub Actions, Ansible Tower
- **Tools & Collaboration:** Jira, Confluence (KB), MS Teams, MS Office, Agile, Scrum
- **QA & Testing:** Postman, TestRail, API Testing, Selenium (Web), Appium (Mobile)
- **IT Support & Service Management:** Incident Management, Root Cause Analysis, Troubleshooting, Customer Service, Attention to Detail

## PROJECTS

---

**SALMON (SALOG Monitoring & Incident Management Tool)**

- Developed an internal tool supporting incident management and system monitoring, enabling efficient tracking and handling of data-related issues in SALOG.
- Leveraged OpenSearch and Grafana to analyze logs and visualize system/data metrics, improving visibility into system behavior and anomalies.
- Identified and investigated data inconsistencies and system irregularities, accelerating incident resolution and improving data reliability.

## **SCALLOP (System Control & Administration for Linux Lifecycle Operations)**

- Built a centralized platform for server, application, and system performance monitoring, improving system visibility and operational control.
- Implemented cron-based job scheduling for automated report generation and recurring tasks, supporting data processing and operational efficiency.
- Enabled system and data management capabilities, allowing users to monitor processes, configure resources, and automate workflows.

## **EDUCATION**

---

**Bachelor of Science in Information Technology** | University of Cebu – Banilad Campus | June 2022

- Most Outstanding Capstone Project
- Relevant coursework: Software Development Life Cycle, Software Testing Life Cycle, Database Management, System Analysis and Design,

## **LEADERSHIP & VOLUNTEER EXPERIENCE**

---

**President**, Philippine Society of Information Technology Students – Banilad Campus (PSITS)  
University of Cebu – Banilad Campus | July 2018 – March 2020

**External Vice President**, University of Cebu Council of Presidents – Banilad Campus (UCCP)  
University of Cebu – Banilad Campus | July 2019 – March 2020